

SURVEY FORM

Dear Valued Customer,

To assist us in determining how we can serve you better, kindly complete and return this survey form either by fax to 6469-0848 or email to sales.coord@hawkrentacar.com.sg

Name & Designation: _____

Company Entity: _____

Contact No. & Email Address: _____ Date: _____

Please grade the following by checking the appropriate box.

Service Quality

1. Service of the company's sale representative(s).
 Excellent Good Fair Poor
2. Courtesy and helpfulness of company staff
 Excellent Good Fair Poor
3. Courtesy, attitude & appearance of company staff
 Excellent Good Fair Poor
4. Quality of vehicle servicing.
 Excellent Good Fair Poor

Operational/Car Maintenance Quality

5. Providing transaction accuracy with vehicle choice.
 Excellent Good Fair Poor
6. Punctuality in delivering of vehicle.
 Excellent Good Fair Poor
7. Timely response to emergency breakdown of vehicle.
 Excellent Good Fair Poor
8. Promptness in vehicle servicing.
 Excellent Good Fair Poor

Overall evaluation

Excellent Good Fair Poor

Would you recommend our product and service to others?

Yes No

Comments: _____

Thank you for your valuable opinions. We look forward in serving you better.

HAWK RENT A CAR
Registered As HAWK ASIA PACIFIC PTE LTD
10 Bukit Batok Crescent #11-03 The Spire Singapore 658079
Tel No.: (65) 6469 4468 Fax No.: (65) 6469 0848